

Electric Ireland Home Dual+ Saver 28 Price Plan (Fixed Term)

Half-Hourly Data and Monthly Billing Option

Price schedule

Valid as of 1st November 2024 until further notice

Home Electricity Saver Price Plan		
	Cent Excl. VAT	Cent Incl. VAT
24-Hr Price per unit (kWh)	31.22	34.03
PSO Levy per month	€3.23	€3.52

Effective Rates* (for information)	
28%	
Cent Excl. VAT	Cent Incl. VAT
22.48	24.50

Annual Standing Charges	Excl. VAT	Incl. VAT
Urban	€230.06	€250.77
Rural	€288.97	€314.98

Gas EnergySaver Price Plan		
	Cent Excl. VAT	Cent Incl. VAT
Price per unit (kWh)	11.014	12.005
Carbon Tax per unit (kWh)	1.013	1.104
Carbon Tax Partial Exempt per unit (kWh)	0.054	0.059
Annual Standing Charge	€143.08	€155.96

Effective Rates* (for information)	
28%	
Cent Excl. VAT	Cent Incl. VAT
7.930	8.644

If you are selecting a smart price plan for the first time, your meter will be reconfigured so that your supplier will receive a minimum of three meter reads (day/night/peak). This change cannot be reversed. The frequency of these reads will depend on the smart price plan that you have selected and/or any consent you may have given.

Once this price plan is active and you have signed up to sharing half hourly data, Electric Ireland will no longer receive meter reads and will only receive half hourly consumption data from ESB Networks. This will be reflected on your bill.

In line with the National Smart Meter Rollout plan, smart gas meters will only be integrated in Phase 3. Until that point, Smart Services will only be available to electricity customers who have had a smart meter installed and signed up to a smart price plan. Dual Fuel customers will still be subject to existing gas terms and conditions until their meter has been upgraded.

If you are selecting a smart price plan for the first time, the full range of Smart Services may not be available until up to 12 months after the date at which full half hourly consent was given. If the signal from your meter is not sufficient, or becomes insufficient, to support the transfer of half-hourly data, we will contact you to discuss other suitable products.

Product Terms and Conditions

This product requires the collection of half-hourly consumption data by Electric Ireland

- This contract has a 12-month contract term from date of sign up.
- You must hold an electricity and a gas account for the full 12-month contract term.
- This product is only available to customers who have already had a smart electricity meter installed in their home by ESB Networks and have selected a smart electricity price plan.
- We will only collect data necessary for billing you according to your billing cycle and your price plan, and providing you with insights based on your data.
- You will receive insights based on your half-hourly meter reads via email and can opt out of these emails at any time by following the opt out instructions at the bottom of each communication. If you chose to opt out, we will continue to prepare these insights and the most recent insights will be available in your online account.
- All the data that is collected from you will be handled in line with our Privacy Policy. For more information, please see www.electricireland.ie/privacy
- If you no longer wish to allow Electric Ireland to receive your half hourly data, you must switch to a different price plan. Electric Ireland may have other suitable price plans available without triggering an exit fee.
- If you are moving from another product, this change may only become valid in the next billing cycle.
- With this price plan, you may elect to be billed monthly. You may revert to bi-monthly billing at any time.
- If you cease to take electricity and/or gas from Electric Ireland before the end of your Electricity and Gas price plan, we will apply a €50 (incl. VAT) exit fee to your electricity and/or gas account.
- Payment by Direct Debit and receipt of bills electronically (Online Billing) are mandatory to avail of this price plan.
- If you cease to pay by Direct Debit or receive your bills electronically, Electric Ireland have the right to remove your discount.
- After the end of your fixed term, the exit fee clause will cease to apply to your contract and you will be moved to our Home Dual+ price plan.
- Electricity and Gas standard unit rates and standing charges may be subject to change. This will not affect your price plan savings percentage.
- These price plan Terms and Conditions are in addition to the Electric Ireland General Terms and Conditions for Residential Customers.
- Electric Ireland reserves the right to vary and/or cancel this offer at any time for valid commercial, technical, operational and/or regulatory reasons.

*Effective Rates

We quote the unit rate inclusive of your savings for information purposes only. The unit rate displayed on your bill will be the standard unit rate before savings. You will see your savings total as a separate line item on the bill.

Switching Bonus

- If you receive a Switching Bonus, you must remain a customer for a minimum of 12 months.
- Switching Bonus is an energy credit and can only be used to offset charges on your Electric Ireland account. NO CASH ALTERNATIVES OR REFUNDS will be offered.
- If you receive a Switching Bonus and cease to take electricity from Electric Ireland before the end of your Electricity price plan term, Electric Ireland reserves the right to cancel the Switching Bonus and debit your account with an amount up to the value of the Switching Bonus.
- Only one application of credit per person in a 12-month period. Entries on behalf of another person will not be accepted. Applications in the joint names of two or more persons qualify for one allocation of Switching Bonus offer.
- The Switching Bonus value is inclusive of VAT.
- These Switching Bonus Terms and Conditions are in addition to the Electric Ireland Customer Offer Terms and Conditions for Residential Customers.